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## Our Vision

*Enriching Life's  
Journey Together*

## Our Values

*Communication*

*Compassion / Caring*

*Professionalism*

*Teamwork*

*Respect*

## CT Scanner For The Listowel Wingham Hospitals Alliance



Computerized Tomography (CT) planning is underway at the Listowel Memorial Hospital!! The CT Team has been selected and a project team has begun work on an implementation plan.

CT vendors have assisted us in preparing preliminary drawings and refining our construction costs.

CT technology has had some ground breaking innovations recently and the Listowel Wingham Hospitals Alliance is excited to be in the position to be one of the first in our area to purchase a scanner with new capabilities. Improved image quality and a lower radiation dose for patients are two of the factors which will be assessed in evaluating the equipment to purchase.

This is an exciting project and we look forward to providing a CT service to patients of the Listowel Wingham Hospitals Alliance early in 2017.

## Wingham and District Hospital Redevelopment



Construction has started in order to relocate hospital departments in anticipation of the larger Ministry of Health and Long Term Care redevelopment project in Wingham. Several patient care functions are moving closer to the main entrance while administrative and support functions are moving to the outer edges of the building.

Once Ministry approval to tender the redevelopment project is received later this year, only contractors qualified to work on multi-million dollar hospital projects will be invited to provide quotes.

Please be mindful of construction barriers and activity in the hospital. The nature of the construction will result in noise and other inconveniences for patients and visitors. We appreciate your understanding.

## **Patient and Family Centred Care**

The Listowel Wingham Hospitals Alliance has initiated a Patient and Family Centred Care Working Group. Our goal is to ensure the patient is central to decision-making on their health issues.

Health care has often been guilty in the past of telling patients and their family what they need. We are working hard to spend more time listening to what patients want.

Small projects have been identified to improve patient autonomy and ensure our processes better meet patient needs. Patient and family volunteers are being recruited to help inform this work.



## **Going Digital: How Electronic Patient Records Are Improving Care**

Paper-based medical records contain a substantial amount of information compiled over a patient's lifetime and may be stored in different care facilities. The Listowel Wingham Hospitals Alliance now utilizes a secure medical record viewer called ClinicalConnect. The system connects the information in 67 hospitals, four Community Care Access Centres (CCACs) and four regional cancer programs along with laboratory and diagnostic imaging results.

Having this information available on a timely basis provides clinicians with access to a patient's medical history. This will improve the diagnosis, eliminate redundant tests and allow more time to discuss care plans with patients rather than waiting for information and results.

The project provides this information to 37,000 health care providers in an area that stretches from Tobermory to Windsor and Niagara Falls. It was funded by eHealth Ontario. If you are interested in learning more, detailed information can be found within the Connecting Ontario section of eHealth Ontario's website.

<http://www.ehealthontario.on.ca/en/initiatives/view/connectingOntario>



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519-291-3120



Wingham & District Hospital  
270 Carling Terrace  
Wingham, Ontario  
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519-357-3210

***Enriching Life's Journey Together!***

## Senior Friendly Hospitals



Senior Friendly Hospitals  
Hôpitaux adaptés aux aînés

Senior Friendly Hospitals Initiative is a strategy to improve the care and physical environment in hospitals for seniors.

Part of this work has focused on understanding the differences and similarities between depression, dementia and delirium and as a result we now actively screen for delirium.

A physical environmental assessment has also been completed and potential improvements identified. Incremental improvements will continue to be made to the older sections of our facilities to improve the environment for seniors.

Age sensitivity training which used simple props to simulate what it is like to be a senior was described by several staff as the best training they had ever received. Having staff with an understanding of the impact of aging will continue to be a focus within the organization.

## Operating Rooms



One of the primary goals of a surgical program in a small, rural hospital is to provide surgical services close to home for our patients. In order to do that, we must keep both staff and equipment up to date. Training our own staff for these roles has been successful for us.

Equipment needs also evolve. Surgical programs now perform more minimally invasive or 'key hole' surgeries. Diagnostic procedures are a significant part of the program. Last year at Listowel 1,152 surgical procedures were performed with 524 of these being investigative scope procedures. At Wingham we performed 1,200 surgical procedures with 1,081 investigative scope procedures.

Patients can expect to be seen and assessed prior to anesthesia by a nurse in the pre-admit clinic. After an anesthetic procedure, patients will receive a follow-up call the next day from our nursing staff. If necessary, follow up appointments with the surgeon are booked in the ambulatory care clinics to keep the care close to home.

## Finance and Statistics

	Listowel	Wingham
Beds	50	38
Patient Days	9,735	5,948
Employees	216	170
Operating Budget	\$19,550,000	\$17,107,000
Capital Budget	\$845,000	\$1,230,000
Emergency Room Visits	13,832	10,895
Ambulatory Care Visits	8,479	7,639



***The Annual Meetings for the  
Listowel Memorial Hospital and the  
Wingham and District Hospital  
will take place on  
Wednesday June 8, 2016  
7:00 pm  
Wingham and District Hospital  
Health Campus  
131 John Street East  
(former Wingham Public School)  
Wingham, ON***

**Board of Directors**

**Listowel Memorial Hospital**

Rosemary Rognvaldson, Chair  
 Krishna Beharry, Vice Chair  
 Tom Soltys, Treasurer  
 Blair Burns  
 Kristina Dekker  
 Bert Johnson  
 Dr. Russell Latuskie, Chief of Staff  
 Dr. Arif Qureshi, President of Medical Staff  
 Karl Ellis, President and CEO  
 Angela Stanley, Chief Nursing Executive



**Wingham and District Hospital**

Trevor Seip, Chair  
 Penny Mulvey, Vice Chair  
 Gord Hunt, Treasurer  
 Amy Miller  
 Marg Carswell  
 Andy McBride  
 Marc Pittock (until April 2016)  
 Dr. Greg Antoniadis, Chief of Staff  
 Dr. Jim Shuffield, President of Medical Staff  
 Karl Ellis, President and CEO  
 Angela Stanley, Chief Nursing Executive

The Listowel Wingham Hospitals Alliance has existed since 2003. Since then, the relationship between the two hospitals has evolved and grown. The two corporations currently have two independent boards. For several years, the two boards have conducted a combined meeting as a single entity. In reviewing the corporate bylaws, the board has decided to adopt the Ontario Hospital Association template bylaws. The bylaws have been amended to reflect our way of doing business with a single board governing the two hospital corporations. Each corporation continues to exist as a separate legal entity and board members will be recruited from each service area. If you have an interest in hospital governance, do not hesitate to contact any of the current hospital board members.