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The Listowel Wingham Hospitals Alliance:

Hospitals
Neighbours Helping Neighbours



The Listowel Wingham Hospitals Alliance



- was formed on July 1, 2003 as a partnership between LMH & WDH
- Hospitals share a common management structure with one CEO.

- Commitment to partnership & common Mission, Vision & Values
- Alliance Board consists of both hospital boards combined.
- Alliance looks for opportunities to create and share services and programs across our two communities and to look for creative ways to link to our community partners.

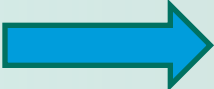
Some services we already share:

- Cancer care service in Wingham
- Breast health in Listowel

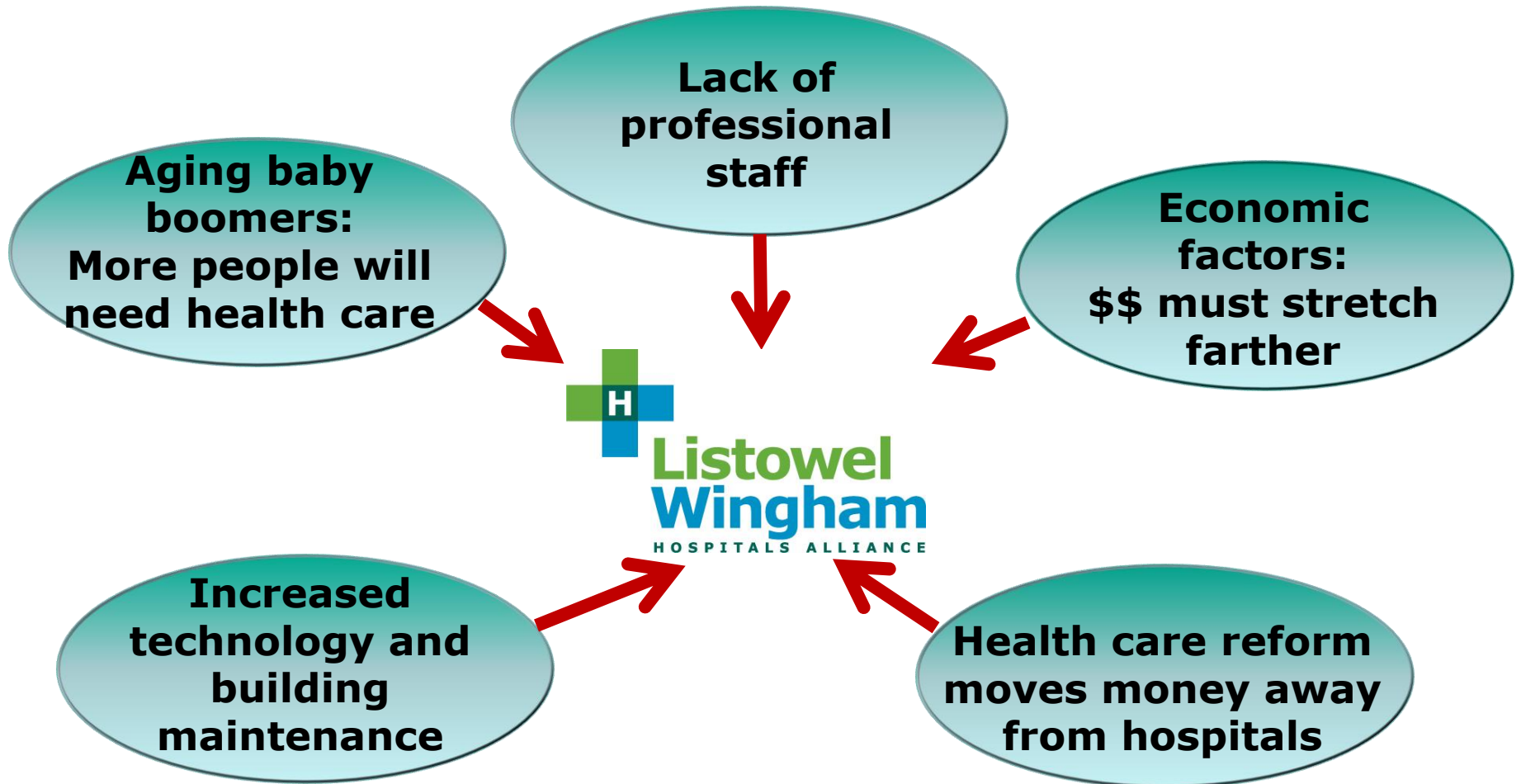
This kind of sharing prevents patients and their families from having to travel to distant centers like London.

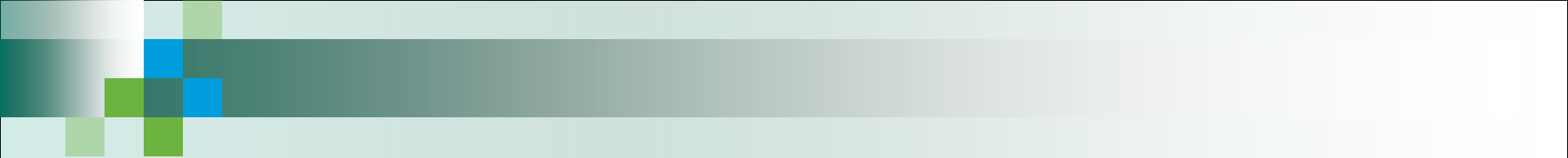
There are many factors putting pressure on our hospitals

- These pressures will increase in the very near future.
- Pressures will force hospitals to work hard to justify their existence and their services.
- Hospitals have little or no control over these pressures.

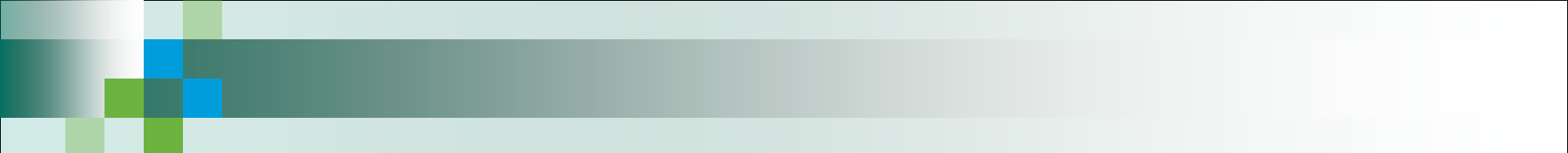
 *The Alliance will have to be even more creative in sharing our hospital services.*

The "Perfect Storm"





So what can we do as an Alliance to ensure that *both* of our communities continue to have access to the best possible healthcare services?




Make the Listowel Wingham
Hospitals Alliance
Better
Stronger
More effective
More visible

The Alliance has the best resources to:

- use our knowledge of the community to make the decisions for our community from the *inside*;
- partner with other health providers in the community to make the best care decisions for the people we serve;
- ensure that both hospitals stay open to serve our families.





The Alliance board has committed to work as one to ensure continued hospital service in *both* communities.

- Our children and their children will need both of our hospitals.
- We will work as an Alliance to ensure this.
- We need our community to work together to ensure this too!



Our Mission

The Alliance strives for the best possible care for the people we serve. We ensure that present and future generations have a wide range of high quality hospital-based services available to them as close to home as possible.



Our Vision

The two sites of the Listowel Wingham Hospitals Alliance will be leaders in fully integrated, rural hospital-based health services.

Our Values

- Honesty and openness in all we do
- Compassion
- Courage
- Teamwork
- Leadership and Innovation

A new corporate identity

- Communicates our resolve to work together;
- Unites us under one common banner



Listowel Wingham

HOSPITALS ALLIANCE

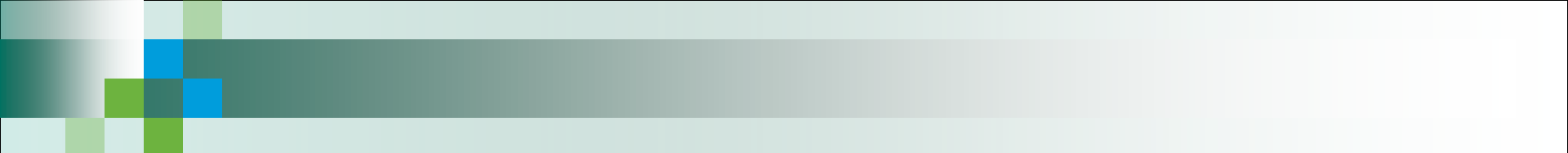
Together. Leading Care. Better health.



Our new identity will be more visible.

- Signage is changing
- Stationery has changed
- This is how we will refer to ourselves
- We will now talk about one Alliance on two sites: Listowel hospital site and Wingham hospital site.





We have a great history of pulling together and helping our neighbours when the going gets tough.

This is no exception!



Our communities will benefit
for generations to come.

LWHA Accomplishments

- Mission, vision and values
- One Strategic Plan, one clinical service plan
- Board and medical staff by laws
- Policies, procedures, standards
- Information technology systems
- Shared Management team and some staff

LWHA Accomplishments

- Hospital Information System link to London
- Electronic Record link to family practice
- Quality Risk Management program
- Integrated Hospitals Laboratory Partnership
- Pharmacy Services – Automated unit at WDH
- One Accreditation process since 1999

Accomplishments

- Listowel - \$20 million redevelopment project completed 2008 (after 8 years!)
- Wingham - \$15 million redevelopment proposal (resubmitted 4 times since 2004)
 - ER, Surgical, Ambulatory Care, Diagnostic Imaging, New entrance area

Partnerships

- Family Health Teams – both communities
- Physician Office Practice – 4 communities
- Community Providers
- Community Agencies

Regional Integration

- Food Services
- Diabetes Program
- Infection Control
- Regional Purchasing contracts
- Employee benefits program
- Insurance provider

Ministry of Health and Long Term Care

- Emergency Department wait times strategy
- Alternate Level of Care in acute settings
- Surgical wait times – priority programs
- Realigning funding

Local Health Integration Network

- Integrated Health Service Plan 2007
- Emergency Department Review 2009
- Complex Continuing Care and Rehab Study 2009
- Blue Print Project – November 2009

Local Challenges

- Economy – decrease funding/increase costs (salaries, supplies, drugs)
- Recruitment – health professionals
- Technology – resource intense
- Access to secondary and tertiary care
- Leadership talent

Opportunity

- Standardize business processes across two hospital sites
- Strategies to reduce and limit duplication of resources and services
- Define the priority services for the community
- Collaborate on access for specialty service

Future Challenges for Rural Communities

- Primary Care access
 - Promoting health
 - Managing Chronic illness
- Access to specialist and diagnostic services
- Access to secondary and tertiary care when we need it



Listowel Wingham

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